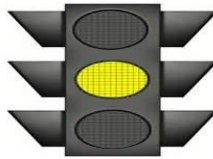
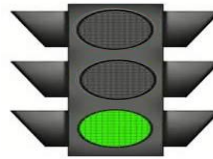


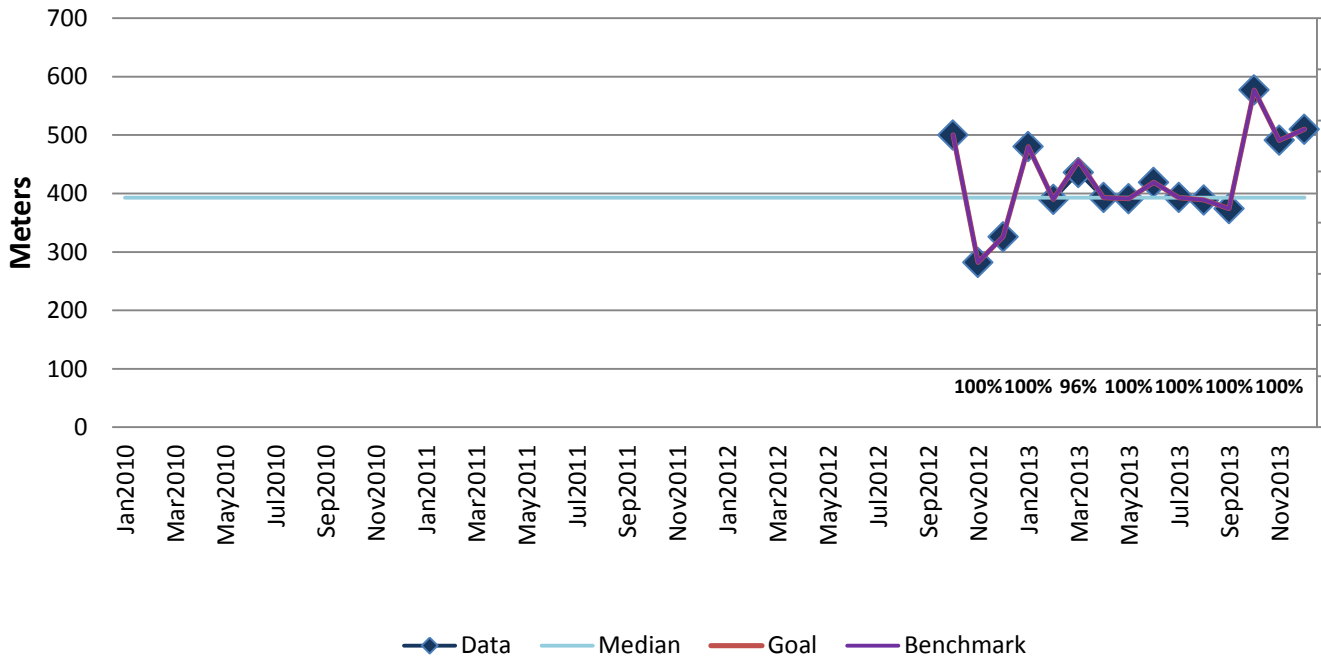
Reported On-Street Parking Meter Repairs

Parking Authority of River City (PARC)

2/13/2014

Measurement method		Why measure?		What is our goal?	
Recorded/Action performed by shop personnel on all reported malfunctioning meters		To improve the over-all On-Street Parking System		Repair 100% of all Malfunctioning Parking Meters	
How are we doing?					
Dec2012-Dec2013 12 Month Goal	Dec2012-Dec2013 12 Month Actual		Dec2013 Goal	Dec2013 Actual	
5,263	5,243		510	510	
Meters	Meters		Meters	Meters	
			Performance Stoplight Key		
			Red Light = Off Goal		
			Yellow Light = Approaching Goal		
			Green Light = Meets Goal		
			No Lights = No Goal/No Data		

Reported On-Street Parking Meter Repairs



LOUISVILLE METRO
OFFICE OF
PERFORMANCE
IMPROVEMENT

